

Service Authorization Requests in Healthy Indiana Plan

The data shown below represents Q1 to Q4 2019 reports submitted by each MCE

What does the OMPP
Measure?

OMPP's
Target

How are the MCEs Doing on these Measures?



Exceeding the Target



On Target



Below Target

Percent of Provider Authorization
Requests Reviewed timely in HIP

Anthem				CareSource				MDwise				MHS			
Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019

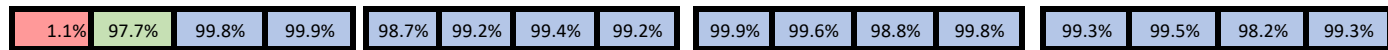
Percent of Authorizations
Timely Decisions-All

97%



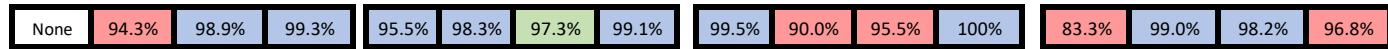
Percent of Authorizations with Timely
Decisions-Preservice Only (within 7
days of request is considered timely)

97%



Percent of Authorizations with timely
Decisions- concurrent Only (within 1
day is considered timely).

97%



Percent of Authorizations with Timely
Decisions-Pharmacy only(within 1
day is considered timely).

97%

